

Licensing

From: Louise Joyner
Sent: 19 August 2022 17:21
To: [REDACTED]
Cc: Licensing
Subject: Premise Licence Application - Piazza Lounge, 4 & 5 The Square, Wimborne, Dorset, BH21 1JA

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Categories: Kathryn

Dear Mr Sanders

Thank you for taking the time to speak with me regarding the above application this afternoon. Environmental Health have some concerns about the potential for noise nuisance. There are new flats on the 1st and 2nd floor of the adjoining premises, 6 The Square and residential properties very close by on West Borough. It may be appropriate for a noise assessment to be undertaken by an Institute of Acoustics (IOA) noise consultant to demonstrate there will be no adverse effect on nearby residents.

As discussed please could you liaise with the applicant, Loungers UK and provide further information in the form of a noise management plan to address the following points:

- How any noise from the proposed external areas will be managed. I have concerns about use until 23:00, times of use should be considered, any necessary restrictions on numbers of tables and chairs, how the areas will be rendered unusable when not in use, restrictions on music, how will customers enter and exit the external area to the rear? Will steps be taken to prevent people using the rear access out onto West Borough? staff monitoring and training, dealing with resident complaints etc.
- Closing of doors and windows if amplified music is played.
- Times of deliveries to the premises.
- Times of emptying bottles and bins.
- Clarify where patrons will be permitted to temporarily leave then re-enter the premises for smoking.

Please could you also consider any conditions you feel appropriate to manage noise should any license be granted.

If you have any queries, please do not hesitate to contact me.

Kind regards

Louise Joyner
Environmental Health Officer (Pollution)
Environmental Health
Dorset Council

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dorsetcouncil.gov.uk



